



SECTION C²: QUALITY IMPROVEMENT

C1. The local health department monitors and participates in a community process which promotes a healthy community through strategies which include recognized practice standards for health providers and organizations in a culturally competent manner.

C1.1 The local health department has policies and procedures for objectively and systematically identifying and correcting internal quality deficiencies.

To fully meet this indicator:

The local health department maintains on file:

- a. A written department wide quality improvement policy; **OR**
- b. Written quality improvement policies and procedures followed by the various programs; **AND**
- c. Specific documentation on use of quality improvement within the department, such as minutes from internal quality improvement committee meetings, or documentation of quality improvement decisions or actions.

I C1.2 The local health department identifies and applies recognized public health practice standards and disseminates these in collaboration with health provider organizations.

To fully meet this indicator:

The local health department:

- a. Includes recognized public health practice standards in contracts with other providers; **OR**
- b. Uses recognized public health practice standards, such as CDC Immunization Guidelines, Advisory Committee on Immunization

² This section is derived from recommendations of the Established Committee II, August 1992.



Practices (ACIP) guidelines, or HIV Counseling and Testing Standards;
AND

- c. Disseminates public health practice to other health provider organizations through mediums such as, but not limited to: health alerts, newsletters, orientation sessions, trainings, web links or satellite conferences.



C1.3 The local health department monitors and disseminates available environmental health data to the community.

To fully meet this indicator:

There is evidence that the local health department uses data, such as surface water sampling, potable water testing, or foodborne outbreak data, to influence the quality of environmental health. This could be introduced through a community health assessment and improvement process.



C1.4 The local health department monitors and disseminates available access and outcome information on the health care delivery system.

To fully meet this indicator:

There is evidence that the local health department uses data, such as Ambulatory Care Sensitive Conditions data, health insurance data, or data related to the availability of specific services, e.g. mammograms, to influence increased access and improved health outcomes in the health care delivery system.