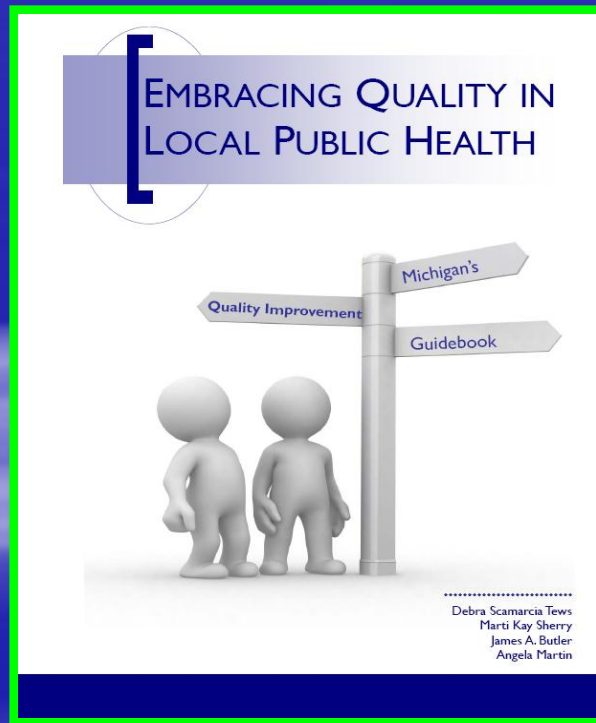


Powers and Duties *Quality Improvement Supplement (QIS)* Accreditation Cycle 4

Lynne Stauff, Local
Health Services
MDCH



Quality Improvement Supplement Highlights

- Created in summer 2008
- Team comprised of nine local and state public health stakeholders



Quality Improvement Supplement Highlights

- Measures local health departments capacity to evaluate and continuously improve public health processes and programs.



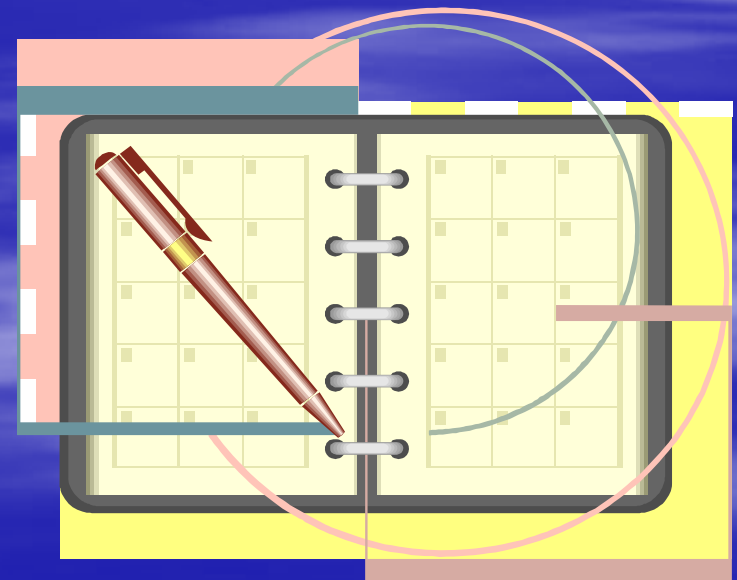
QIS Highlights - Goals

- Assess current LHD use of QI tools and practices
- Foster continued QI education
- Facilitate ongoing discussion and sharing of common practices
- Assist Michigan in preparation for Voluntary National Accreditation



QIS Highlights

- Participation is voluntary
- Evaluate during the Powers and Duties on-site review
- Begins in Cycle 4 (Feb 2009)



QIS Highlights

- 3 MPRs - 10 indicators all designated as important
- 8 of 10 (80%) of indicators to meet Quality Improvement Supplement

QIS Recognition of Achievement

- Certificate of Achievement presented at staff and/or Board of Health meeting
- Publicity
- Consideration given to modifying MDCH Director's Award criteria



3 QIS Minimum Program Requirements (MPRs)

- I. Establish a culture of quality improvement within the local health department.
- II. Evaluate the effectiveness of public health processes and/or program goals and performance measures.
- III. Implement quality improvement of public health processes and/or program goals.

QIS MPR 1 – 3 Indicators

- 1.1 Engage a local governing entity (LGE) in establishing organizational policies and direction for implementing QI.
- 1.2 Assure staff involvement in agency's QI activities.
- 1.3 Systematic assessment of customer/client satisfaction with agency services and improvements made.

QIS MPR 2 – 4 Indicators

- 2.1 Assure process is in place for the development of process and/or program goals and performance measures.
- 2.2 Monitor progress towards process and/or program goals and performance measures.

QIS MPR 2 – 4 Indicators

- 2.3 Evaluate the effectiveness of processes and/or programs and identify the opportunities for improvement.
- 2.4 Assure evaluation expertise is available.



QIS MPR 3 – 3 Indicators

- 3.1 Establish a QI plan based on organizational policies and direction.
- 3.2 Establish an ongoing QI process based on recommendations from the evaluation of processes and/or programs.
- 3.3 Assure QI training and technical assistance are available to staff.